



TRUE QUALITY PROTECTION PLAN

PROGRAM BENEFITS	GOOD	BETTER	BEST
BI-ANNUAL INSPECTION AND CLEANING	✓	✓	✓
REMINDER SERVICE (TEXT, EMAIL, OR CALL)	✓	✓	✓
REPAIR WARRANTY (LABOR AND PARTS THAT HAVE BEEN INSTALLED BY TRUE QUALITY)	1 YEAR	2 YEARS	3 YEARS
PRIORITY STATUS	24 HOURS	SAME DAY	SAME DAY
NO OVERTIME	✓	✓	✓
PRE-SEASON SCHEDULING	✓	✓	✓
MONTHLY PAYMENT OPTION	✓	✓	✓
FILTER REPLACEMENT INCLUDED (APRILAIRE OR 4" FILTERS)	-	✓	✓
QUALITY ASSURANCE INSPECTION & CLEANING (MEETS ENERGY STAR AND UTILITY RECOMMENDATIONS)	-	✓	✓
CONDENSATE TREATMENT (\$25)	-	✓	✓
BLOWER WHEEL CLEANING (\$315)	-	-	✓
BURNER CLEANING (\$150)	-	-	✓
CHEMICALLY CLEAN COILS (\$180)	-	-	✓
INVESTMENT	\$18.50/MO \$220/YR	\$29/MO \$348/YR	\$45/MO \$540/YR
ADDITIONAL SYSTEMS	\$16/MO \$192/YR	\$21/MO \$252/YR	\$30/MO \$360/YR

**100% SATISFACTION
GUARANTEED**

- YOUR TECHNICIAN WILL BE PROFESSIONAL, UNIFORMED, AND QUALIFIED TO WORK ON YOUR EQUIPMENT.
- WE WILL TAKE EXTRAORDINARY CARE IN YOUR HOME.
- WE WILL PROVIDE YOU WITH A QUOTE FOR REPAIRS BEFORE WE START ANY WORK.
- OUR TECHNICIANS WILL FOLLOW A STRINGENT QUALITY ASSURANCE TASK LIST TO ENSURE A COMPLETE AND THOROUGH SERVICE EACH AND EVERY TIME.

KEY BENEFITS OF REGULAR MAINTENANCE INCLUDE:

- PROLONGED EQUIPMENT EFFICIENCY
- PROMOTES HEALTHY CLEAN AIR
- SUPPORTS LOWER UTILITY COSTS
- GUARDS AGAINST UNEXPECTED FAILURES
- PROLONGS EQUIPMENT LIFE

TRUE QUALITY HVAC

ABOUT

TAKING ADVANTAGE OF UNINFORMED CUSTOMERS IS UNFORTUNATELY ALL TOO COMMONPLACE IN THE HVAC INDUSTRY. MARCEL AND THE TRUE QUALITY HVAC TEAM IS SETTING OUT TO CHANGE THAT IN THE NORTHWEST INDIANA REGION.

"MY MISSION IS TO HELP EDUCATE OUR CUSTOMERS BECAUSE A WELL INFORMED HOMEOWNER CAN MAKE A BETTER CHOICE FOR THEIR HVAC NEEDS. WE WANT TO BRING PRIDE, QUALITY OF WORK, AND TRUE CRAFTSMANSHIP BACK BECAUSE IT SEEMS IN ALL INDUSTRIES ACROSS THE BOARD THAT'S GONE AWAY."
-MARCEL NOORDERMEER~OWNER

AT TRUE QUALITY HVAC WE DON'T JUST TREAT YOUR HOME WITH CARE, BUT WE TREAT IT AS IF IT WAS OUR OWN. WE KNOW YOU ARE TRUSTING US TO TAKE CARE OF YOUR HVAC NEEDS, SO WE SET OUT TO DO THE JOB WITH EXCELLENCE.



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At True Quality HVAC, we are not just serving clients—we're taking care of our neighbors.

Whether you need a new installation, a reliable repair, or expert maintenance, trust us to bring comfort and efficiency to your space.

Experience the True Quality HVAC difference - where your comfort is our mission.

CONTACT US

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